# Optum

# Reliable medication delivery you can trust

With Optum<sup>®</sup> Home Delivery, you can get a 3-month supply of your long-term medication mailed to you with free standard shipping.



### Want more reasons?



#### Skip the trips

Enjoy free standard shipping right to your door.



#### Save money

You may pay less than at in-store pharmacies. And standard shipping is free.



#### Stay on track

Get more and fill only 4 times a year. You can even sign up for automatic refills.

## Support when you need it

Use the website and app any time to track orders, request refills, price medication and more. Pharmacists and customer support team are available 24/7.

# Flexible payment options

Make one payment upfront. Or split into 3 equal monthly payments.

### **Ready for home delivery?**

Here are the ways to sign up.

- **optumrx.com** or with the Optum Rx app.
- Or ask your doctor to send an electronic prescription to Optum Home Delivery.
- Or call the number on your member ID card.

Scan code. Log in. Sign up.



# **Frequently Asked Questions**

#### Is the Optum Home Delivery Pharmacy in my plan's network?

Yes, it's part of your plan's pharmacy network.

#### Once I've enrolled in home delivery, how long will it take to get my medication?

Medication should arrive within 5 business days after your complete order is received.

#### Do I need to set up a home delivery account?

Yes. Before your first order can be shipped, you need to set up your account and provide your payment method (credit card, debit card or bank account). Using your account, you can go online or use the app any time to place and track orders, check prices, and more.

#### What is a long-term medication?

Long-term medications are those you take on a regular basis. These may be taken for ongoing conditions like high blood pressure, cholesterol and depression.

#### Can I use home delivery for any medication?

Use home delivery for eligible long-term medications. See which of your prescriptions can be filled through home delivery by going online or using the app.

#### Can I set up medication reminders?

Yes. Go online or use the app to check your profile and turn on email and phone notifications and reminders.

#### How does the automatic refill program work?

Go online or use the app to see and enroll all eligible medications. Then, refills will be sent when it's time. You'll be notified before shipping, and the approved payment method on file will be used. It's that easy.

#### Confused about health care terms? Visit justplainclear.com.

#### Sign up for home delivery today

Log in to **optumrx.com** or use the Optum Rx app



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